

Annex 4: How does the grace period work?

For example: Susan is a user who has not set up her 2FA. She logs into IRAS e-services using her SingPass account on 15th August 2016. She is given until 14th September to complete her 2FA setup. Hence, she can perform government e-transactions while setting up her 2FA.

An advertisement for SingPass featuring a silver alarm clock on a wooden surface. The clock face shows the time as approximately 10:10. The background is a light-colored wood grain.

Singapore Personal Access
SingPass

**Haven't set up
your 2FA and need
to transact urgently?**

You have a 30-day grace period upon your first login to transact while you set up your 2FA.